Technical Bulletin:
Upgrade instructions
Qwiklink LIS

System Upgrade Requirements

- V-Sperm 3.48/3.60
- Qwiklink

Overview

Following the regulatory request, the new V-Sperm versions of 3.60.34/2.48.78 or higher will include additional layer of security to the data base.
When upgrading the new V-Sperm version, the "Qwiklink SW" should be upgraded as well (Qwiklink ver. 36.04.13 and higher). Failure to comply, the Qwiklink will result in a "Database error – The software will be closed" or "Database does not exist" error message.

Solution

The solution is to install the latest Qwiklink SW. This new version will overweight and replace the older Qwiklink SW, make sure you complete the following steps:
1. Make sure that the Qwiklink software is not running.
2. Insert the Qwiklink CD into your PC.
3. Double click on "Setup.exe" file.
4. Follow the instruction and install the Qwiklink SW.

Validation

1. Pay attention to the task-bar and try to locate the Qwiklink Icon.(UpArrow)

2. If you didn't see the Qwiklink icon in the task bar, please follow the steps below:
   a. Enter your V-Sperm folder, where the V-Sperm and the Qwiklink are installed.
      Default path is – "C:\Program Files\V-Sperm"
   b. Double click the QwikLinkLIS.exe file.
   c. The Qwiklink SW is open.

The steps above should solve your Qwiklink issues. If the problem persists, please contact MES Support.